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NEW HEATING HELPLINE GETS UNDERWAY

The Heating and Ventilating Contractors' Association announces the launch of the new Heating Helpline – a free impartial advice service for homeowners and tenants on all aspects of energy efficient heating.

A new service for homeowners and tenants has just been launched called the Heating Helpline. Set up by the Heating and Ventilating Contractors' Association (HVCA) it aims to provide free, impartial information on heating, cooling and energy saving in the home.

Householders can now call 0800 840 4069 to speak to a team of friendly advisers who are able to provide free, expert advice on a whole range of subjects such as gas safety, boiler selection and maintenance, renewable energies like solar heating, ways to reduce energy bills and how to avoid “rogue traders”.

The telephone helpline is backed up by a new website www.heatinghelpline.org.uk. Easy to use, it is packed with useful information including lots of energy saving tips, energy grants that might be available, likely savings from the different renewable energy technologies and how to locate your nearest Gas Safe Registered heating engineer.

The launch also coincides with the release of an authoritative new booklet called *Your Guide to Home Heating*, available free to consumers by calling the Heating Helpline or as a download from the Heating Helpline website.

Ends

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Note to Editors

Established in 1904, HVCA is the officially recognised organisation representing central heating contractors and exists to promote fair dealing and the sound installation of heating systems.

All HVCA members that operate in the domestic sector are members of the Gas Safe Register (the official register for qualified and reputable heating engineers that has replaced CORGI) and are also all members of the Government-backed TrustMark initiative. As a trade association HVCA also requires that all its members undergo third party inspection and assessment, which verifies technical competence, commercial capability and customer service.

Picture Caption:

'This booklet could help you save hundreds of pounds a year on your heating bills – obtain your free copy by calling the new Heating Helpline on 0800 840 4069'